

**Postal Regulatory Commission** Submitted 9/6/2011 1:50:33 PM Filing ID: 75384 **Accepted 9/6/2011** 

08/29/2011

WENDY BARRETT

PO BOX 220 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

 Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



EILEEN PARSLOW 6271 COUNTY ROUTE 18 WEST WINFIELD, NY 13491

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



BRUCE WRATTEN

PO BOX 117 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



PHYLLIS LEUTHAUSE

PO BOX 137 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



MAXINE CADWELL PO BOX 122 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



**ANONYMOUS** 

NO ADDRESS LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kul

30 Karner Rd



LYSLE JONES, CHIEF LEONARDSVILL FIRE DEPT.

PO BOX 185 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CHERYL HAMMOND
PO BOX 187
LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



MICHAEL RITCH 1989 RT 8 LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



**JONES** 

PO BOX 23 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be
provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made
to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an
extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing
to the administrative postmaster.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kul

30 Karner Rd



WOOD

PO BOX 46 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



**ELIZABETH WELLS** 

PO BOX 98 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



ROSEMARY TAYLOR

PO BOX 32 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
  delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
  made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
  administrative postmaster for more information.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kul

30 Karner Rd



N. LANDPHIRE

NO ADDRESS LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



DEREK DAVENPORT

PO BOX 71 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



PAUL A. BROWN

PO BOX 154 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



**BRIAN CHASE** 

PO BOX 103 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



ANONYMOUS I

NO ADDRESS LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



R. NOLLEN PO BOX 199 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kind



RUSSELL & MILDRED SIRKO PO BOX 175 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



SCOTT WEAVER

PO BOX 226 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



MELINDA WARD

PO BOX 64 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



MARGARET & GORDON HUGHES

PO BOX 22 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

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If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kml



REVEREND JAMES E. FLETCHER PO BOX 198 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

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If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



PATRICK SHIELDS PO BOX 234 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

· Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CHRISTINE HOWARD

PO BOX 76 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michila Kml

30 Karner Rd



HEIDI MILLER & FRED POPE, JR.

PO BOX 157 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kul

30 Karner Rd



GARY KACZOWKA

PO BOX 239 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kmil

30 Karner Rd



THOMAS MAZZA

PO BOX 234 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Karner Rd



RONALD J. & KATHLEEN G. BEACH PO BOX 152 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



BRUCE P. AIKINS
PO BOX 48
LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



ANONYMOUS II

NO ADDRESS LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



ELAINE S. ROBACK PO BOX 97 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kml

30 Karner Rd



STEPHEN L. REESE PO BOX 240 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



JAMES GOULD

PO BOX 173 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although another Post
  Office is closer for some customers, Bridgewater is closer for others.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



ERNESTENE C. WILLIAMS

PO BOX 166 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



AMANDA EFFNER

PO BOX 31 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



JOHN J. STIEVE

PO BOX 168 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kml

30 Karner Rd



CINDY NUETT PO BOX 104 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kul

30 Karner Rd



JEAN LEWIS & WILLIAM V. LEWIS PO BOX 116 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kul



DANIEL & BARBARA HOWARD

PO BOX 54 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



FRED & DOROTHY CURTIS

**PO BOX 77** LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

 Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



LEO ROBERTS

PO BOX 6 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



LEONARDSVILLE ABCD

PO BOX 197 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michila Kml

30 Karner Rd



MARYANN ROGERS

PO BOX 53 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



DONALD LENTZ PO BOX 222 LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is
helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses
and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



HOPSICKER

PO BOX 233 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kml



CAROLYN PRITCHARD

PO BOX 107 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



FRED & RUTH PALMER
PO BOX 133
LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



JERRY L. LADLEE II

PO BOX 78 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kul



SCOTT & WENDY BARRETT

PO BOX 220 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver
the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CAROL C. LEWIS
PO BOX 34
LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at
the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are
some services available from the carrier and how to obtain them.

### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

## SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

• A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Docket: 1370252 - 13364 Item Nbr; 22 Page Nbr: 58

MICHELLE KRUL Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992



ROBERTA WRATTEN

PO BOX 182 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
- If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels
  to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in
  the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox.
  Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office,
  request redelivery on another day or authorize delivery to another party.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



KINGSLEY WRATTEN PO BOX 182 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and
conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel.
 Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers
contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



ROBERTA WRATTEN

PO BOX 182 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 Your letter dated April 29, 2011, and mailed April 30, 2011, has been entered into the official record for the feasability study of the Leaonardville Post Office. Your letter highlights a unique probability of increased volume/revenue from revitalization programs and The Horned Dorset sponsorship of the artists' residencey program.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



LYSLE JONES, CHIEF
PO BOX 185
LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter:

- Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver
  the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- . Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or
  lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin
  board which may be used to post the same information.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Michelle Knul

Docket: 1370252 - 13364 Item Nbr. 22 Page Nbr: 63

Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992



WENDY BARRETT
PO BOX 220
LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Leonardsville Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town,
- Businesses generally require regular and effective postal services, and these will always be provided to the Leonardsville
  community. There has been no indication that the business community has been adversely affected. Questionnaire responses
  revealed that customers will continue to use local businesses if the post office is discontinued.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide
  delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are
  made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the
  administrative postmaster for more information.
- · Your suggested has been duly noted and added to the official record.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or
  lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin
  board which may be used to post the same information.
- There is no evidence to indicate that property values decline when a post office is discontinued. There has been minimal
  growth in the area and carrier service can accommodate any future growth.
- · Your notes have been entered into the official record.

If it is determined that a discontinuance of the Leonardsville Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and Leonardsville Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kmy

30 Karner Rd



JEAN C. DAVIS

PO BOX 86 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



ARLA M. LADLEE

PO BOX 147 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michille Kind

30 Karner Rd



KAREN CHILSON

PO BOX 47 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



BRENDA ROGOWSKI

PO BOX 216 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd



ALBERT W. & RUTH E. STARKWEATHER

PO BOX 217 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



JEAN C. DAVIS

PO BOX 86 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

· Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



NICOLE DAUCHY PO BOX 124 LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

· Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd

Michille Kruf



RALPH O. MAINE

PO BOX 146 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



LEONARD A. LODATO 27000 COUNTY ROUTE 96 LORRAINE, NY 13659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michille Kond

30 Karner Rd



UNITED METHODIST CHURCH PO BOX 198 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient
  means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more
  cost effective manner.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face
  special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip
  to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an
  exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.
- Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the
  carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The
  money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox
  on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed
  money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the
  next delivery day.
- If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Bridgewater Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



LYSLE JONES, FIRE CHIEF

PO BOX 185 LEONARDSVILLE, NY 13364

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- For carrier pick up of packages, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michille Kml

30 Karner Rd



UPPER UNADILLA VALLEY ASSOCIATION 156 PRITCHARD ROAD WEST WINFIELD, NY 13491

### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a
  case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
  investigate the feasibility of providing service by alternate means.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
  use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
  Directory.
- The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences
  in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



ROBERTA WRATTEN

PO BOX 182 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- For carrier pick up of packages, you can contact the Bridgewater Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



JEAN C. DAVIS

PO BOX 86 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY
  customers electing to close their PO Box and begin street delivery would be required to change their address, if a final
  determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator.
  The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the
  county's 911 coordinator.
- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or
  lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin
  board which may be used to post the same information.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a
  postal facility and postmaster position. The Postal Service estimates an positive annual savings.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michelle Kml

30 Karner Rd



JAMES GOULD

PO BOX 123 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michille Kml

30 Karner Rd



ERNESTENE C. WILLIAMS

PO BOX 166 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- · Award of the contract is based on evaluation of criteria including annual monetary amount, contractor ability and background, and the quality and location of the facility. The successful bidder must be bonded and will be trained, administered, and supervised by the Postal Service to ensure high standards of service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



MELINDA WARD

PO BOX 64 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



KINGSLEY WRATTEN

PO BOX 182 LEONARDSVILLE, NY 13364

## Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



T.W. OATMAN PO BOX 199 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a
  Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the
  area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul

Manager, Post Office Operations

Michelle Kruf

30 Karner Rd



DOROTHY & FRED CURTIS PO BOX 77 LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
   Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater postmaster for
  more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Bridgewater Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
  and helpful service will be provided by personnel at the Bridgewater Post Office and from the carrier. Special assistance will be
  provided as needed.
- The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452–4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michelle Kul

Docket: 1370252 - 13364 Item Nbr: 38 Page Nbr: 21

30 Karner Rd Albany, NY, 12288-9992



DOROTHY & FRED CURTIS PO BOX 77 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



DANIEL J. ZINGER PO BOX 58 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the Bridgewater Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the closing of the Post Office, There is no evidence to indicate that property values decline
  when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future
  growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michila Kml

30 Karner Rd



RICHARD MCNAMARE

PO BOX 169 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

# PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

# PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

# SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992



MICHAEL T. GREGORY

PO BOX 114 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



TED HOWARD

2338 COUNTY HIGHWAY 20 LEONARDSVILLE, NY 13364

# Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
  displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
  of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
  information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the Bridgewater Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



KINGSLEY WRATTEN PO BOX 182 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Postal review of local office operations follows a strict process dictated by regulation. The community-based meeting is
designed to collect public comments from a cross-section of users of a facility. Additional access is provided by a questionnaire
and a mailing address for lengthier comments. Multiple options allow customers to comment, publicly or privately, regardless of
personal schedule. We conduct one meeting per location to assure consistency and fair levels of participation for all
communities.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



**ANONYMOUS** 

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Contractually, a Postmaster Relief is hired to cover a Postmaster in and Independent Post Office on their relief days. In a station/or branch, clerks are utilized contractually for retail postions. Part of our obligation to study expenses includes an assessment of our infrastructure. The Postal Service spends nearly \$2 billion on building expenses to operate its real estate inventory of more than 34,000 facilities. In 1970, with passage of the Postal Reorganization Act, the old Post Office Department was transformed into the U.S. Postal Service. At that time more than 2,000 facilities served as our primary, outgoing mail processing locations. Today, that number has been reduced to less than 300. As mailing habits of the nation change, we must consider the careful, but continuous streamlining of our retail facility footprint as well. For all postal facilities, annual net rental costs exceed \$1 billion. This expense reflects the fact that almost three-quarters of Postal Service facilities are leased. As we study facilities to take out of our network, we look at leasing costs as well as ancillary costs like utilities. We have an aggressive energy conservation program in place at all of our facilities and the Postal Service estimates that it has already saved around \$400 million in facility energy costs since 2006. Shorter hours at leased facilities reduce, but do not eliminate, pressures on our overhead expenses as we need at this time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



AMANDA EFFNER

PO BOX 31 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
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Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



ROBERTA WRATTEN
PO BOX 182
LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That's more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service found at the Locate A Post Office tab at www.usps.com can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product stamps in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.
- Part of our obligation to study expenses includes an assessment of our infrastructure. The Postal Service spends nearly \$2 billion on building expenses to operate its real estate inventory of more than 34,000 facilities. In 1970, with passage of the Postal Reorganization Act, the old Post Office Department was transformed into the U.S. Postal Service. At that time more than 2,000 facilities served as our primary, outgoing mail processing locations. Today, that number has been reduced to less than 300. As mailing habits of the nation change, we must consider the careful, but continuous streamlining of our retail facility footprint as well. For all postal facilities, annual net rental costs exceed \$1 billion. This expense reflects the fact that almost three-quarters of Postal Service facilities are leased. As we study facilities to take out of our network, we look at leasing costs as well as ancillary costs like utilities. We have an aggressive energy conservation program in place at all of our facilities and the Postal Service estimates that it has already saved around \$400 million in facility energy costs since 2006. Shorter hours at leased facilities reduce, but do not eliminate, pressures on our overhead expenses as we need at this time.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



CAROL LEWIS

PO BOX 34 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



ROBERTA WRATTEN PO BOX 182

LEONARDSVILLE, NY 13364

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



CAROL LEWIS

PO BOX 34 LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



**EMILIA SCHROS** 

PO BOX 153 BROOKFIELD, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
  and helpful service will be provided by personnel at the Bridgewater Post Office and from the carrier. Special assistance will be
  provided as needed.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

30 Karner Rd



MARGARET HUGHES
PO BOX 22
LEONARDSVILLE, NY 13364

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Leonardsville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are
  available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package
  pick up, special services and money order sales.
- Many health care plans offer incentives to utilize the "mail order" option on prescriptions filled via their mail order channel.
   Delivery can be made to mail box or PO Box. Prescriptions can be mailed to your address with no need to travel.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
  challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
  Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
  special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater postmaster for
  more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michille Kml

30 Karner Rd



RE: Leonardsville NY Docket# 1370252-13364 Item 38 Page 47

June 15, 2011

Memo to the record: The attached "Public Information to help in the defense of keeping the Leonardsville, NY Post Office open" report dated April 26, 2011 was received and added to the official record.

Jane Wolfgang

Jane Wolfgang A/Optimization Coordinator

ITEM NO.

38

# PUBLIC INFORMATION to help in the defense of keeping the Leonardsville, NY Post Office open

PAGE

The Office of Inspector General (OIG) which is responsible for investigating all governmental departments to insure there is no fraud, etc., has repeatedly criticized the Postal Service for the way they are closing post offices WITHOUT PUBLICLY STATING THEIR CRITERIA.

USPS has been failing to renew leases on properties (other than their own) particularly if the building has not been adequately maintained or the landlord has asked for an increase in money. Neither of these reasons are true concerning our PO.

Small rural post offices, by law, may NOT be closed because they do not make money. It is "the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities." (39 USC 101 - Sec. 101. Postal policy).

Post office profitability is meaningless anyway because all offices deliver and distribute mail as "inherently unprofitable services."

"Closing all small post offices would save only 0.7% of the USPS's budget - they should trim administrative overhead." (National Association of Postmasters, Pres. Robert Rapoza)

There are Leonardsville PO customers who do not drive AND do not have internet access, so they will be unable to access USPS services. Others are unable to get to and maintain a RD mailbox. These people will be denied basic mail service guaranteed by the US Constitution as well as USPS retail services.

"Many "unprofitable" offices serve rural communities and they are the communities' sole commercial and communications access points." (National Association of Postmasters, Pres. Robert Rapoza)

Most residents of the town do not believe that it is physically feasible to install RD boxes here because the expense of installing and the difficulty of maintaing roadside boxes would be prohibitive due to the lack of space and the potential damage by snowplows. Safety, notably because of the traffic on Route 8, would be an immense issue, especially if residents had to cross the street to get their mail. Also, the town cannot afford snow removal on sidewalks and many residents would be unable to shovel their way to a roadside box and could not afford liability coverage against carrier injury.

Historically, it was our PO that gave Leonardsville its name. Rueben Leonard opened the first store in town (1803) and the first post office was kept here. Mail came to Leonard's Store, later changed to Leonardsville. (Hammond, History of Madison Co., 1872, p.190). Three buildings adjacent to the PO are listed on the National Register of Historic Places and the PO is the next natural candidate for this designation.

ITEM NO.

Several new and planned businesses in town are depending on our PO for their success.

At a time when we are actively working with high hopes for revitalizing the town, the closing of the PO would be a huge blow to many ( some of these plans include government community revitalization grants).

Many residents of small communities are depending more and more on the combination of PO and internet for jobs.

The USPS questionnaire, which we were asked to fill out, is clearly worded in favor of the USPS's intention to close our PO. because it asks if we go outside the town for various functions, not whether we go on a daily basis (as we might need to for access to a PO). Also, it asks if we pass another PO when it is open is not the same as asking if we pass it at a convenient time to do business there.

There have always been many employees from NYCM insurance company in Edmeston who use the Leonardsville PO on their way home from work because the Edmeston PO closes before they can get there.

"Customer reaction will be an early test of the USPS's plan. In a Washington Post-ABC News poll, 64% of Americans opposed closing post offices, including their local branch. BUT IF FEW CUSTOMERS PROTEST AS THE CLOSINGS BEGIN, AIDES SAID DONAHOE (Postmaster General) IS EXPECTED TO AGGRESSIVELY PUSH CONGRESS TO REPEAL THE LAW PROHIBITING THE CLOSURE OF UNPROFITABLE POST OFFICES."...Ed O'Keefe, The Washington Post, 01/24/2011

Given the unlikelihood that gas prices will go down, the expense of rural delivery (contract carriers) combined with the expense of driving 10 miles (to Bridgewater and back) seems economically and environmentally unsound compared to the system which we already have.

Leonardsville, NY, April 26, 2011



RE: Leonardsville NY Docket# 1370252-13364 Item 38 Page 45

June 15, 2011

Memo to the record: The attached News Release, dated April 25, 2011 "Leonardsville rallies against proposed post office closing" contact information Kingsley Wratten, (315) 855-7807 was received and added to the official record.

Jane Wolfgang

Jane Wolfgang A/Optimization Coordinator